

ARCLIGHT WIRELESS

Job Description



Job Title:	Customer Project Manager		
Reports to	Upper Level Management	<i>Title</i>	Project Manager

Level/Grade	Band 3	Type of position:	Hours__45____ / week
		Full-time	Exempt

GENERAL DESCRIPTION

The Customer Project Manager position is intended to be a lead technical and business role. The project manager is the first point of contact for Carriers, OEMs, Arclight Management, and test teams.

PRIMARY RESPONSIBILITIES / TASKS

- Lead testing and engineering services for wireless clients in both stationary and mobile locations
- Ability to manage yourself and develop your own solutions to problems and issues
- Provide technical leadership to other engineering staff
- Mentorship and training of less experienced staff
- Serve as primary technical point of contact for customers and carriers
- Review of test plans, results and drive quality.

WORK EXPERIENCE REQUIREMENTS

- Five or more years of experience with testing of wireless technologies
 - Field Testing or carrier specific Software Validation testing
 - Log file analysis and debugging
- Two or more years supervisory role experience of either technical resources or of projects

EDUCATION REQUIREMENTS

- Bachelor of Science in related engineering major (EE, CS, etc.) or equivalent experience